



# PUBLIC NOTICE

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## PUBLIC SAFETY AND HOMELAND SECURITY BUREAU ANNOUNCES UPDATE TO PSAP TEXT-TO-911 READINESS AND CERTIFICATION REGISTRY

### *Future Text-to-911 Registry Updates Will Be Available On-Line*

#### PS Docket Nos. 10-255 and 11-153

By this *Public Notice*, the Public Safety and Homeland Security Bureau (Bureau) announces the latest update to the Commission's Public Safety Answering Point (PSAP) Text-to-911 Readiness and Certification Registry (Text-to-911 Registry) listing additional PSAPs that are ready to receive text-to-911 messages.<sup>1</sup> The Text-to-911 Registry provides notice to Commercial Mobile Radio Service (CMRS) providers and other providers of interconnected text messaging services (collectively, "covered text providers") of the effective readiness date of those PSAPs for which the Bureau has received the updated information. Pursuant to the Commission's text-to-911 rules,<sup>2</sup> covered text providers must begin routing 911 text messages to requesting PSAPs within six months of the date of notification.<sup>3</sup>

The Bureau further announces that it is modifying its procedures for updating the Text-to-911 Registry. The Bureau will no longer announce updates to the Text-to-911 Registry by periodic Public Notice, but will continue to update the Text-to-911 Registry on a regular basis. The updated Registry will be available on-line and will indicate the date of the most recent update, which will serve as the date of notification to covered text providers for PSAPs listed in the update. The Bureau encourages covered text providers and other interested parties to inspect the Text-to-911 Registry regularly for updates on the Commission web page at <http://www.fcc.gov/encyclopedia/psap-text-911-readiness-and-certification>.<sup>4</sup>

The Bureau reminds PSAPs that to constitute a "valid PSAP request," (1) the PSAP must certify that it is technically ready to receive 911 text messages in the format requested; (2) the appropriate local

<sup>1</sup> This update reflects recent information reported to the Bureau since the Bureau's June 22, 2015 update, as well as clarifications concerning previously submitted information.

<sup>2</sup> See *Second Text-to-911 Order*, 29 FCC Rcd 9846 (2014); 47 CFR § 20.18(q) (former paragraph (n) under § 20.18 was redesignated as paragraph (q)). See *Wireless E911 Location Accuracy Requirements*, PS Docket No. 07-114, *Fourth Report and Order*, 30 FCC Rcd 1259, 1360, Appendix D (2015). The *Second Text-to-911 Order* established an initial deadline of December 31, 2014 for all covered text providers to be capable of supporting text-to-911 service. See 47 CFR § 20.18(q)(10)(i).

<sup>3</sup> See 47 C.F.R. § 20.18(q)(10)(ii) (also providing that an alternate timeframe may be "agreed to by both the PSAP and the covered text provider. The covered text provider must notify the Commission of the dates and terms of the alternate timeframe within 30 days of the parties' agreement.").

<sup>4</sup> The Text-to-911 Registry lists each PSAP by FCC PSAP ID and name, the county of operation, the primary point of contact for coordinating text-to-911 service, the method by which the PSAP will accept texts, the state or local governing entity authorizing the PSAP to accept texts, the notice date of PSAP readiness, and the date of compliance for covered text providers. The Commission's web page referred to above and the updated Text-to-911 Registry will provide the date of updating.

or State 911 service governing authority must have authorized the PSAP to accept and, by extension, the covered text provider to provide, text-to-911 service; and (3) the requesting PSAP must notify the covered text provider that it is both technically ready to receive 911 text messages and has been authorized to accept such messages.

Also, the Bureau reminds covered text providers that they should periodically review the text-readiness of PSAPs in their service areas and reach out to these PSAPs as necessary to coordinate implementation of text-to-911 service. To the extent possible, the Bureau encourages PSAPs and covered text providers to consult the processes recommended by CSRIC<sup>5</sup> and the National Emergency Number Association (NENA)<sup>6</sup> outlining best practices and guidelines for PSAPs making requests for text-to-911 service. Further, the Commission has stated that, although a PSAP's registration in the database "trigger[s] text-to-911 obligations by covered text providers . . . [,] [t]he obligations of covered text providers may also be triggered by any other written notification to them by PSAPs" and that "[n]ot registering in the database will not preclude PSAPs from being able to obtain text-to-911 service. That is, covered text providers still must provide text-to-911 service within six months of receiving a valid PSAP request, irrespective of whether a PSAP has registered as 'text-ready' with the Commission."<sup>7</sup>

*Paperwork Reduction Act of 1995.* This document does not contain new or modified information collection requirements subject to the Paperwork Reduction Act of 1995 (PRA), Public Law 104-13. Therefore it does not contain any new or modified "information burden for small business concerns with fewer than 25 employees" pursuant to the Small Business Paperwork Relief Act of 2002, Public Law 107-198. On October 27, 2014, the reporting requirements addressed by this *Public Notice* were approved as an emergency collection under **OMB Control No. 3060-1204**.

For further information regarding this proceeding, contact Tim May, Policy and Licensing Division, Public Safety and Homeland Security Bureau, at (202) 418-1463 or [timothy.may@fcc.gov](mailto:timothy.may@fcc.gov).

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<sup>5</sup> See FCC, PSAP Requests for Service for Interim SMS Text-to-9-1-1, available at [http://transition.fcc.gov/pshs/advisory/csric4/CSRIC\\_IV\\_WG-1\\_Task-2\\_Final\\_061814.pdf](http://transition.fcc.gov/pshs/advisory/csric4/CSRIC_IV_WG-1_Task-2_Final_061814.pdf). See also *Second Text-to-911 Order*, 29 FCC Rcd at 9873, n.160.

<sup>6</sup> See NENA, SMS Text-to-9-1-1 Resources for PSAPs & 9-1-1 Authorities, available at <http://www.nena.org/?page=textresources>.

<sup>7</sup> *Second Text-to-911 Order*, 29 FCC Rcd at 9873-74 ¶ 56.